



## 10 Year Limited Insulated Glass Unit Warranty

Glass Dynamics, Inc. warrants that under normal conditions of use, the Insulated Glass Unit sold by Glass Dynamics, Inc. will suffer no material obstructions of vision due to accumulation of moisture, dust, or film on the internal surfaces of the glass due to the failure of the hermetic seal caused by defects in materials or workmanship of Glass Dynamics. Glass Dynamics also warrants that the component lites, including coated glass, laminated glass and ceramic-fritted glass, used in the fabrication of the Insulating Glass Unit will not peel and/or delaminate under normal weather conditions when assembled with the coated and/or fritted surface towards the airspace of the Insulating Glass Unit and when such Insulating Glass Units have been handled, stored, protected and installed according to applicable GANA Glazing Manual instructions.

The limited warranty on Insulating Glass Units installed in the vertical application, shall extend for a period of ten (10) years from the date of substantial completion or eleven (11) years from the date of manufacture, whichever is earlier. No other warranties, including, but not limited to, any warranty of merchantability or warranty of fitness for a particular purpose, have been made by Glass Dynamics in reference to the goods unless expressly included herein or in the specific product's limited warranty statement.

**Glazing requirements:** Product warranty depends on adherence to Glass Dynamics glazing instructions, which can be obtained on publications available from the Glass Association of North America (GANA), the American Architectural Manufacturer's Association (AAMA), and the Insulating Glass Manufacturer's Association (IGMA), previously SIGMA and IGMAC. Recommendations must be followed for glass handling, storage, weep systems, setting blocks, edge and face clearance, bite and cleaning procedures. Installation considerations which must be addressed include structural glazing, sloped conditions, exterior and interior shading and protecting the glass to avoid irreversible damage from welding sparks or other materials during construction. Product warranty depends on a documented preventative maintenance schedule to the glazing system, outlining inspection or repair associated with normal use conditions. Glass Dynamics shall not be liable for material failure due to glazing system failure.

In the event that an Insulating Glass Unit fails to conform to this limited warranty as described above, Glass Dynamics reserves the right to inspect the unit in the field or in the laboratory and will, at its sole option, furnish the purchaser with a replacement Insulating Glass Unit with a prorated warranty period. Glass Dynamics liability under this warranty shall be limited to replacement of the material F.O.B. our plant in Stoneville, NC or, at our option, to refund the purchase price. Glass Dynamics shall not be liable for the cost of removal or installation of materials, or any incidental, consequential or other damages in connection with such material. **GLASS DYNAMICS DOES NOT WARRANT AGAINST GLASS BREAKAGE. WE MAKE NO WARRANTY OF MERCHANTABILITY, NO WARRANTY THAT THE MATERIAL IS FIT FOR ANY PARTICULAR PURPOSE OR USE AND NO OTHER WARRANTY, EXPRESSED OR IMPLIED.**

For additional information on insulating glass warranty statements including specific products and applications, please contact Glass Dynamics toll free at (800) 948-4027 or at [glasssales@glassdynamics.com](mailto:glasssales@glassdynamics.com). Any action for breach of warranty or breach of contract for these products must be commenced within one year after the cause of actions has accrued. You must include where the unit(s) was purchased, the date of purchase, name of installing glazier, and a telephone number where you can be reached.

*This limited warranty shall apply only after Glass Dynamics receives full payment for the materials which are subject thereof.*

No variation or change from this warranty will be binding upon Glass Dynamics unless made in writing and signed by an officer of Glass Dynamics.

Project Name: **SAMPLE**

Warranty Issued to: **SAMPLE**

Substantial Completion Date: **SAMPLE**